

INVERTER AIR SOURCE HEAT PUMP



Installation and Instruction Manual


WATERWARE

waterware.co.nz

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Preface

- In order to provide the customers with high quality, strong reliability and good versatility product, this heat pump is produced by strict design and manufacture standards. This manual includes all the necessary information about installation, debugging, discharging and maintenance. Please read this manual carefully before you open or maintain the unit.

The manufacture of this product will not be held responsible if someone is injured or the unit is damaged, as a result of improper installation, debugging, unnecessary maintenance which is not in line with this manual.

The unit must be installed by qualified personnel.

- It is vital that the below instructions are adhered to at all times to keep the warranty.
 - The unit can only be opened or repaired by qualified installer or an authorised dealer.
 - Maintenance and operation must be carried out according to the recommended time and frequency, as stated in this manual.
 - Use genuine standard spare parts only.

Failure to comply with these recommendations will invalidate the warranty.

- Inverter air source water heat pump is a kind of high efficiency, energy saving and environment friendly equipment, which is mainly used for house warming. It can work with floor heating pipe water. One unit of monobloc heat pump can also work with several indoor units. The air source water heat pump unit is designed to have heat recovery by using super heater which can provide hot water for sanitary purpose.

This series of heat pump unit owns following features:

1 Advanced controlling

The PC microcomputer based controller is available for the users to review or set the running parameters of the heat pump. Centralized controlling system can control several units by PC.

2 Nice appearance

The heat pump is designed with beautiful looking. The monobloc one has the water pump included which is very easy for installation.

3 Flexible installation

The unit has smart structure with compact body, just simple outdoor installation is needed.

4 Quiet running

High quality and efficient compressor, fan and water pump is used to ensure the low noise level with insulation.

5 Good heat exchange rate

The heat pump unit use special designed heat exchanger to enhance whole efficiency.



6 Large working range

This series of heat pump is designed to work under different working conditions as low as -15 degrees for heating.




Safety Precaution

To prevent the users and others from the harm of this unit, and avoid damage on the unit or other property, and use the heat pump properly, please read this manual carefully and understand the following information correctly.

Mark Notes



Mark	Meaning
 WARNING	A wrong operation may lead to death or heavy injury on people.
 ATTENTION	A wrong operation may lead to harm on people or loss of material.



Icon notes




Icon	Meaning
	Prohibition. What is prohibited will be nearby this icon
	Compulsory implement. The listed action need to be taken.
	ATTENTION (include WARNING) Please pay attention to what is indicated.

Safety Precaution

Warning

Installation	Meaning
 Professional installer is required.	The heat pump must be installed by qualified personals, to avoid improper installation which can lead to water leakage, electrical shock or fire.
 Earthing is required	Please make sure that the unit and power connection have good earthing, otherwise may cause electrical shock.

Operation	Meaning
 PROHIBITION	DO NOT put fingers or others into the fans and evaporator of the unit, otherwise harm may be occurred.
 Shut off the power	When there is something wrong or strange smell, the power supply need to be shut off to stop the unit. Continue to run may cause electrical short or fire.




Move and repair	Meaning
 Entrust	When the heat pump need to be moved or installed again, please entrust dealer or qualified person to carry it out. Improper installation will lead to water leakage, electrical shock, injury or fire.
 Entrust	It is prohibited to repair the unit by the user himself, otherwise electrical shock or fire may be occur.
 Prohibit	When the heat pump need to be repaired, please entrust dealer or qualified person to carry it out. Improper movement or repair on the unit will lead to water leakage, electrical shock, injury or fire.







The appliance shall be stored in a room without continuously operating ignition sources (for example: open flames, an operating gas appliance or an operating electric heater.)

Safety Precaution

ATTENTION

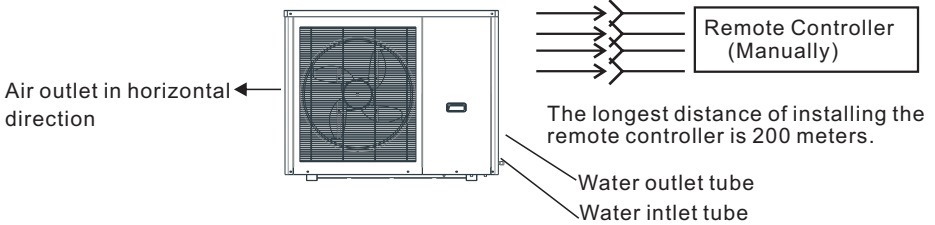
Installation	Meaning
 Installation Place	The unit CANNOT be installed near the flammable gas. Once there is any leakage of the gas, fire can be occur.
 Fix the unit	Make sure that the basement of the heat pump is strong enough, to avoid any decline or fall down of the unit
 Need circuit breaker	Make sure that there is circuit breaker for the unit, lack of circuit breaker can lead to electrical shock or fire.

Operation	Meaning
 Check the installation basement	Please check the installation basement in a period (one month), to avoid any decline or damage on the basement, which may hurt people or damage the unit
 Switch off the power	Please switch off the power for clean or maintenance.
 Prohibition	It is prohibited to use copper or iron as fuse. The right fuse must be fixed by electrician for the heat pump.
 Prohibition	It is prohibited to spray the flammable gas to the heat pump, as it may cause fire.

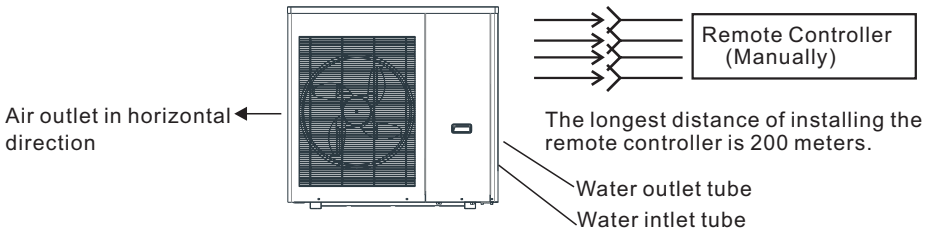
Specification

1. Appearance and structure of the heat pump

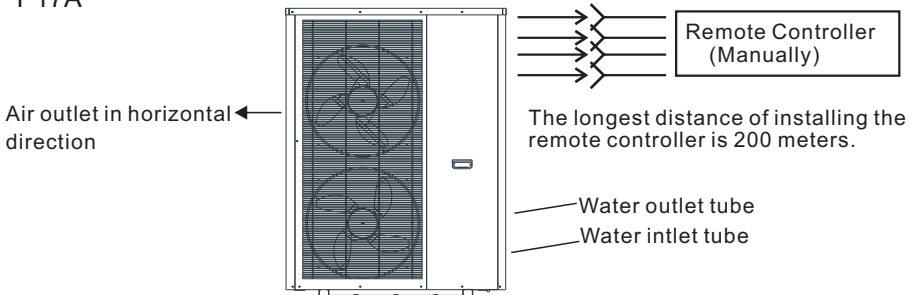
P6



P10A



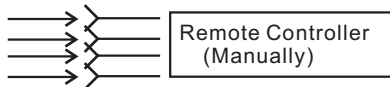
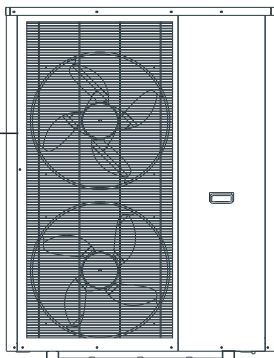
P17A



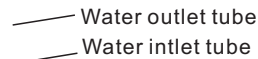
Specification

P24T

Air outlet in horizontal direction



The longest distance of installing the remote controller is 200 meters.



2. The data of unit

*** REFRIGERANT : R32

Model		P6	P10A	P17A	P24T
Heating Capacity Range	kW	2.290~8.250	4.700~12.50	7.000~20.50	10.0~25.0
Heating Power Input Range	kW	0.630~1.810	1.080~3.440	1.500~6.000	2.8~5.7
Max Power Input	kW	2.900	4.640	7.200	12.5
Max Current Input	A	13.0	21.5	33.2	20.3
Power Supply		220~240V ~/50Hz	220~240V ~/50Hz	220~240V ~/50Hz	380-415V/3N ~/50Hz
Compressor Quantity		1	1	1	1
Compressor Model		Rotary	Rotary	Rotary	Rotary
Fan Quantity		1	1	2	2
Fan Power Input	W	75	93	110	150
Fan Rotate Speed	RPM	850	1050	850	850
Water Pump Input	kW	0.05	0.05	0.18	0.5
Noise	dB(A)	48	52	55	58.9
Noise Range	dB(A)	37~54	42~55	44~58	53.3~58.9
Water Connection	inch	1	1	1 1/4	1 1/4
Water Flow Volume	m ³ /h	1.0	1.7	2.9	4.2
External Pressure	m	5.5	5.5	12.5	20.5
Unit Net Dimensions (L/W/H)	mm	See drawings of the heat pump			
Unit Shipping Dimensions (L/W/H)	mm	see data on the package			
Net Weight	kg	see data on the nameplate			
Shipping Weight	kg	see data on the package			

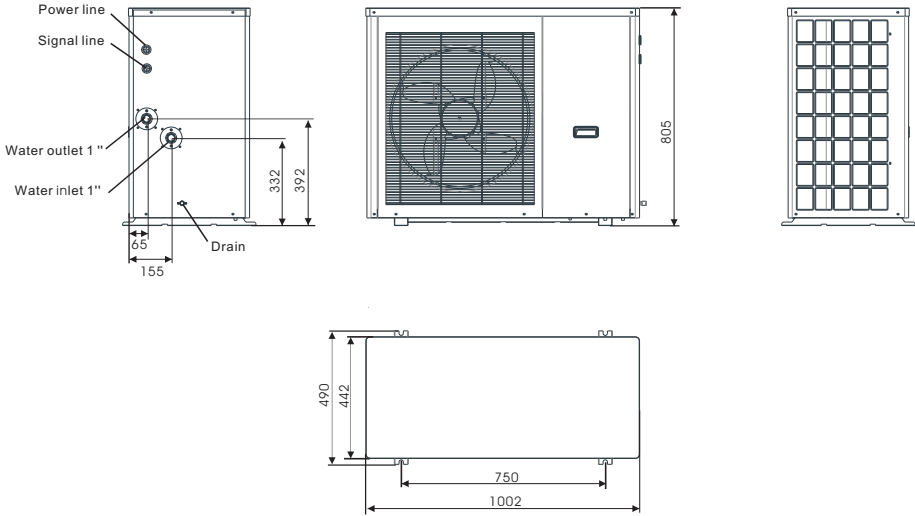
Heating working condition: (DB/WB) 7°C/6°C. (Outlet/Inlet) 35°C / 30°C.

BS EN 14511-1-2013 Air conditioner, whole liquid cooling machine, electric compressor.
Part2: Test condition Part3:Test method Part4:related requirements.

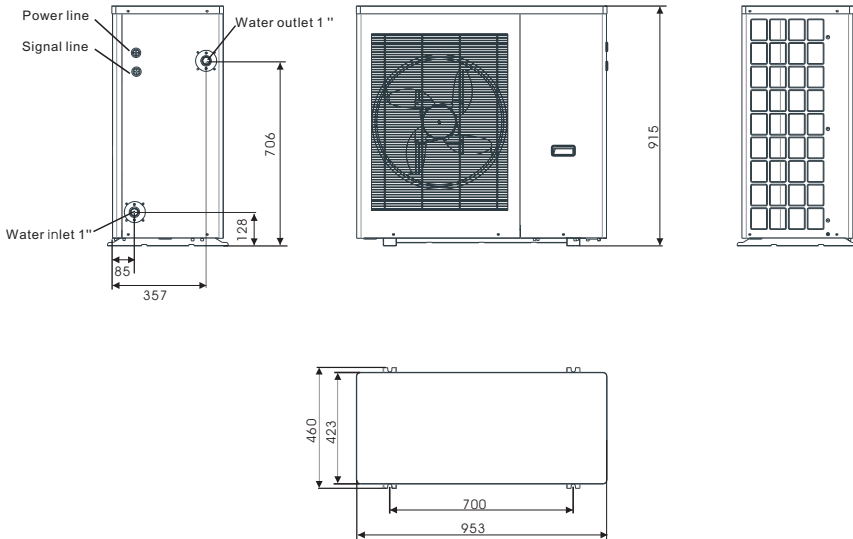
Specification

3. Unit dimension

Models:P6



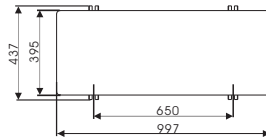
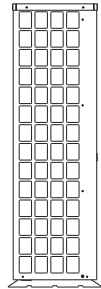
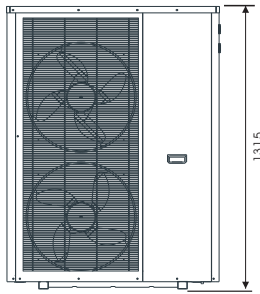
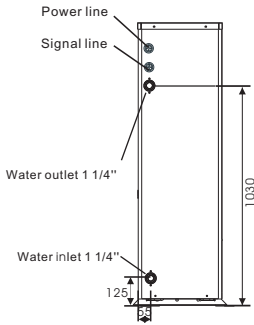
Models:P10A



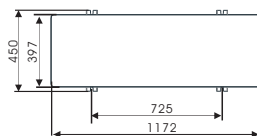
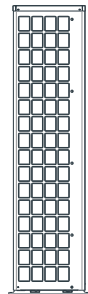
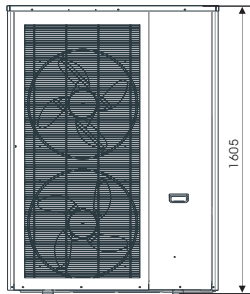
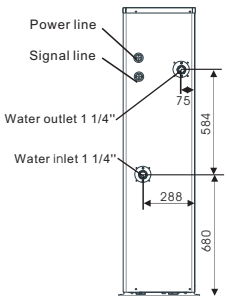
Specification

3. Unit dimension

Models:P17A/



Models:P24T



Installation

Unit features

1. Plate heat exchanger

Use the SWEP efficient heat exchanger with small size and high efficiency.

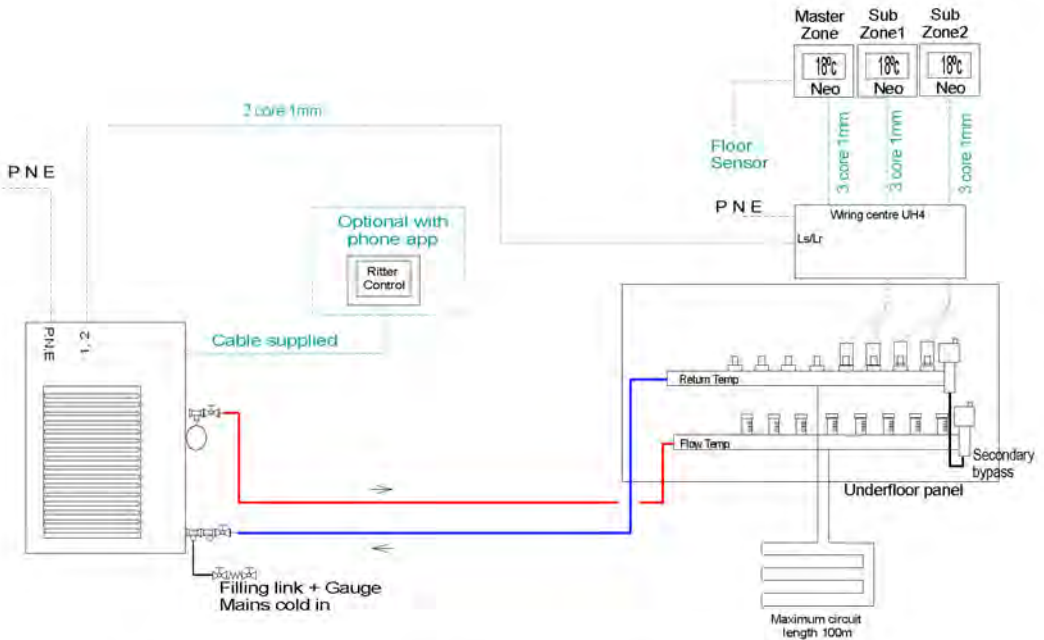
2. Environmentally friendly refrigerant

Use the new generation of environmentally friendly refrigerant R32, which is harmless to the ozone sphere.

3. Heating in frigid environment.

Optimized designed unit can achieve the heating function normally even when the ambient temperature is -25°C .

1 Application of heat pump



Min flow rate in master zone
HPR6 2 circuits + bypass (6l/min)
HPR10 4 circuits + bypass (10l/min)
HPR16 6 circuits + bypass (15l/min)
HPR24 10 circuits + bypass (20l/min)

Max amp draw:
HPR10 13amps
HPR10 21amps
HPR16 33amps
HPR24 20amps - 3 phase

The unit is equipped with an antifreeze function that activates the circulator with water temperature $< 5^{\circ}\text{C}$. The function is active only if the unit is on. For greater safety if the unit or pipework can be subject to temperatures close to 0°C use glyco

Ritter remote control can be left inside the unit or mounted by the underfloor panel Neo Master in the master zone

Installation

2 Choose a right heat pump unit

- 2.1 Based on the local climate condition, construction features and insulation level, calculate the required cooling(heating) capacity per square meter.
- 2.2 Conclude the total capacity which will be needed by the construction.
- 2.3 According to the total capacity needed, choose the right model by consulting the heat pump features as below:
 - Heat pump features
 - For heating, warm water inlet temp. at 40-50°C, minimum ambient temp. at -25°C.
 - Unit application
Inverter air source water heat pump is used for house, office, hotel, and so forth, which need heating or cooling separately, with each area need to be controlled.

3 Installation place

- The unit can be installed on any place outdoor which can carry heavy machine such as terrace, housetop, ground and so on.
- The location must have good ventilation.
- The place is free from heat radiation and other fire flame.
- A pall is needed in winter to protect the heat pump from snow.
- There must be not obstacles near the air inlet and outlet of the heat pump.
- A place which is free from strong air blowing.
- There must be water channel around the heat pump to drain the condensing water .
- There must be enough space around the unit for maintenance.

4 Installation method

The heat pump can be installed onto the concrete basement by expansion screws, or onto a steel frame with rubber feet which can be placed on the ground or housetop. Make sure that the unit is placed horizontally.

Installation

5 Water loop connection

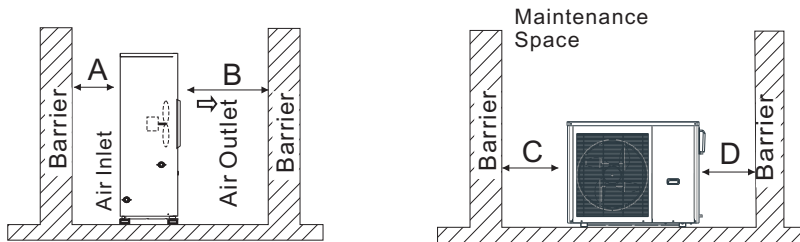
Please pay attention to below matters when the water pipe is connected:

- Try to reduce the resistance to the water from the piping.
- The piping must be clear and free from dirty and blocks. Water leakage test must be carried out to ensure there is no water leaking. And then the insulation can be made.
- Attention that the pipe must be tested by pressure separately. DO NOT test it together with the heat pump.
- There must be expansion tank on the top point of the water loop, and the water level in the tank must be at least 0.5 meter higher than the top point of the water loop.
- The flow switch is installed inside of the heat pump, check to ensure that the wiring and action of the switch is normal and controlled by the controller.
- Try to avoid air stayed inside of the water pipe, and there must be air vent on the top point of the water loop.
- There must be thermometer and pressure meter at the water inlet and outlet, for easy inspection during running.

6 Power supply connection

- Open the front panel, and open the power supply access.
- The power supply must go through the wire access and be connected to the power supply terminals in the controlling box. Then connect the 3-signal wire plugs of the wire controller and main controller.
- If the outside water pump is needed, please insert the power supply wire into the wire access also and connect to the water pump terminals.
- If an additional auxiliary heater is need to be controlled by the heat pump controller, the relay (or power) of the aux-heater must be connected to the relevant output of the controller.

7 Location of the unit



The picture shows the location of horizontal air outlet unit.



Attention

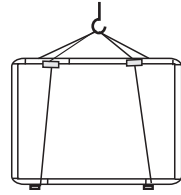
Requirements
A>500mm ; B>1500mm ;
C>1000mm ; D>500mm

The minimum ventilation distance in diagram 1.

Installation

8 Transit

When the unit need to be hung up during installation, a 8 meters cable is needed, and there must be soft material between the cable and the unit to prevent damage to the heat pump cabinet. (See picture 1)



Picture 1



WARNING

DO NOT touch the heat exchanger of the heat pump with fingers or other objects!

9 Trial Running

Inspection before trial running

- Check the indoor unit, and make sure that the pipe connection is right and the relevant valves are open .
- Check the water loop, to ensure that the water inside of the expansion tank is enough, the water supply is good, the water loop is full of water and without any air. Also make sure there is good insulation for the water pipe.
- Check the electrical wiring. Make sure that the power voltage is normal, the screws are fastened, the wiring is made in line with the diagram, and the earthing is connected.
- Check the heat pump unit including all of the screws and parts of the heat pump to see if they are in good order. When power on, review the indicator on the controller to see if there is any failure indication. The gas gauge can be connected to the check valve to see the high pressure(or low pressure) of the system during trial running.

Trial running

- Start the heat pump by press "🔊" key on the controller. Check whether the water pump is running, if it runs normally there will be 0.2 MPa on the water pressure meter.
- When the water pump runs for 1 minutes, the compressor will start. Hear whether there is strange sound from the compressor. If abnormal sound occurs please stop the unit and check the compressor. If the compressor runs well please look for the pressure meter of the refrigerant.
- Then check whether the power input and running current is in line with the manual. If not please stop and check.
- Adjust the valves on the water loop, to make sure that the hot(cool) water supply to each door is good and meet the requirement of heating(or cooling).
- Review whether the outlet water temperature is stable.
- The parameters of the controller are set by the factory, it is not allowed to change then by user himself.

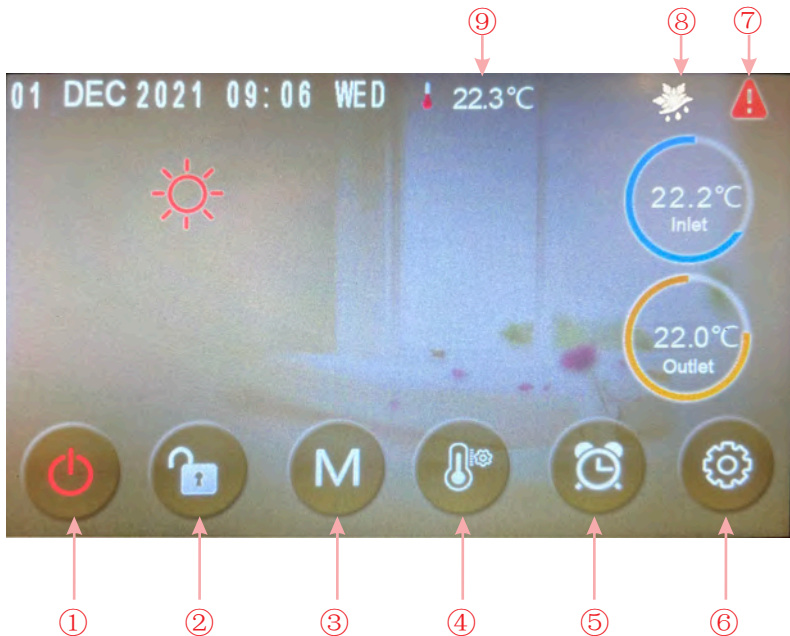
Operation and Use

1. Main interface display and function

(1) Power on interface



(2) Starting up interface



Key function

Key number	Key name	Key function
①	On and off	Click this key to switch ON or OFF Red represents ON, while grey represents OFF
②	Lock screen	Click this key to lock the screen. White represents not enabled, while green represents enabled
③	Mode key	Heating mode,
④	Temperature setting	Click this key to set the target temperature
⑤	Timer setting	Click this key to set the timer. White represents not enabled, while green represents enabled
⑥	Setup key	Click this key to check the unit status, time, factory parameter, temperature curve, timer setting and Mute setting

Note:

- ⑦ is fault icon, This icon will flash when there is an error shown up, then the display will enter Failure record interface after tapping this icon;
- ⑧ is defrosting icon, the machine is in defrosting mode when this icon is shown;
- ⑨ is ambient temperature icon, show the current ambient temperature;

Operation and Use

1.1 On and off

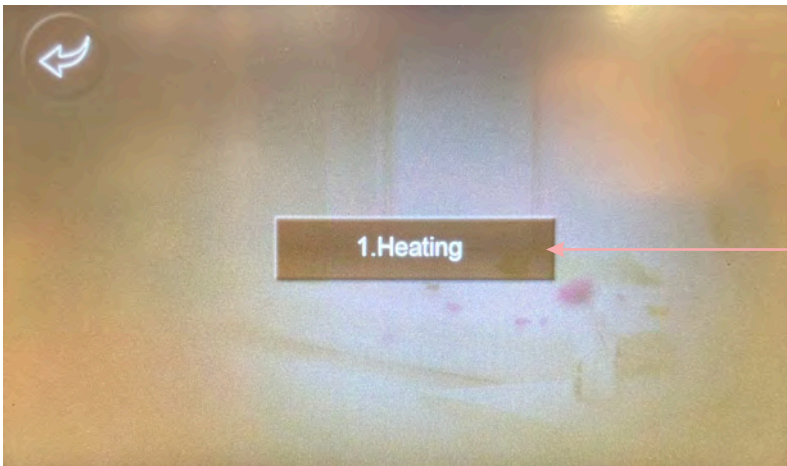
As the main interface shows

- (1) .In shutting down interface (on/off key is in gray status), press on/off key can start up the machine.



- (2) Note: In starting up interface (on/off key is in red status), press on/off key can shut down the machine.

1.2 Mode switch



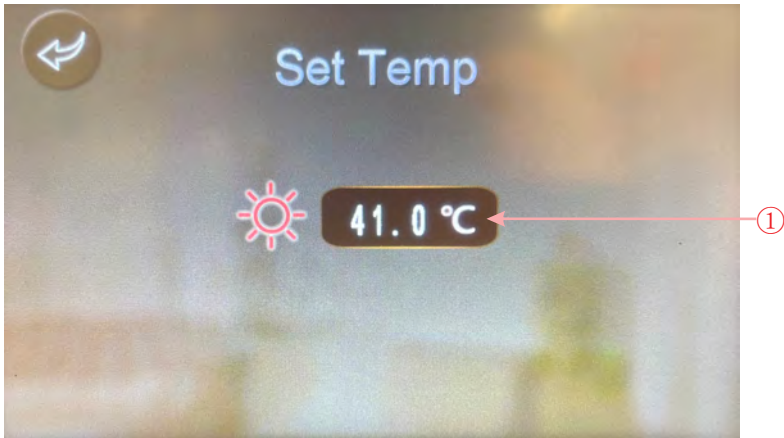
Operation and Use

In the main interface, there are five modes can be selected after tapping the mode key.

(1) tapping heating mode icon ,then the display will enter this mode interface;

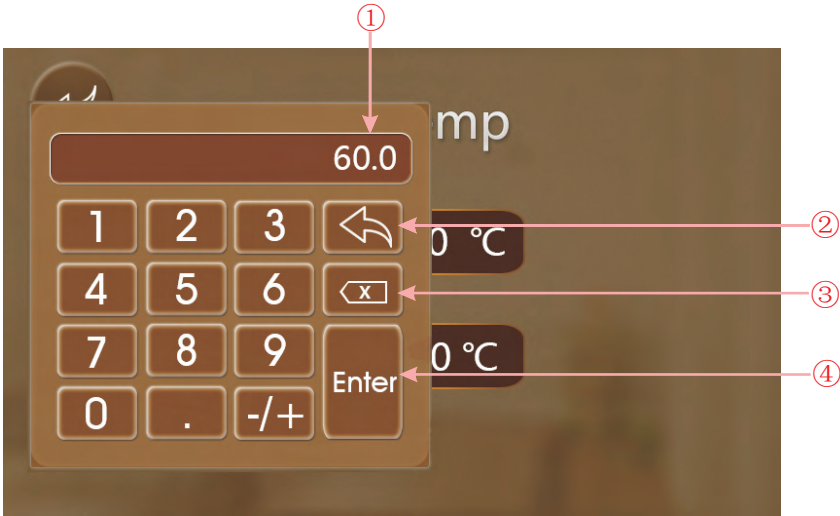
Note: If what you have purchased is a heating-only model (without cooling function), the "cooling" will not be shown on the interface.

1.3 Setting of target temperature



Operation and Use

1.4 When the target temp is being set, pop-up keyboard is shown as following:



Key number	Key name	Key function
②	Return key	Tapping this key can back to the main interface.
③	Delete key	Tapping this key to undo the last action.
④	Enter key	Tapping this key can save you action and back to the main interface.

Note: ① means the new target temp under current setting

1.5 Unlock screen

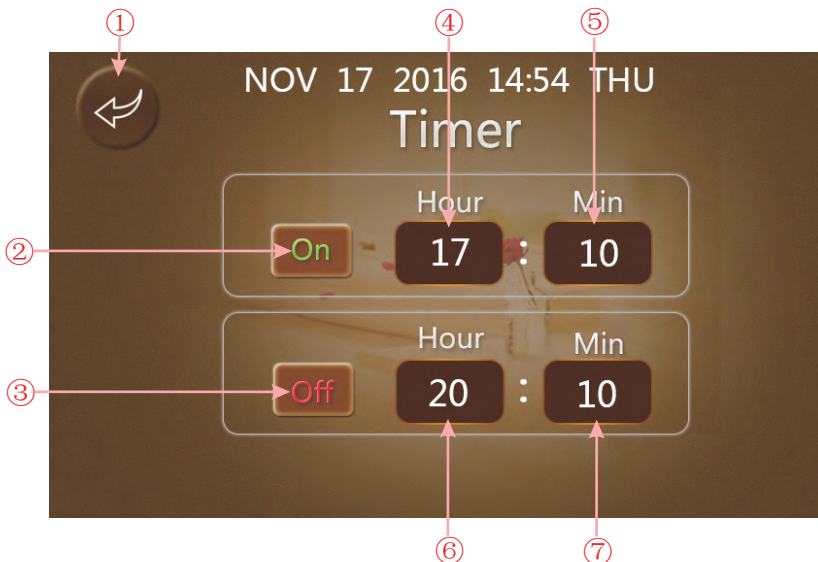
Click the lock screen key again while the screen has been locked, pop-up keyboard is shown as following:



Note: Input the password of 22 or 022, click the enter key and the screen will be unlocked.

1.6 Timer setting

Click the timer setting key to enter the timer setting and the interface display is as follows:



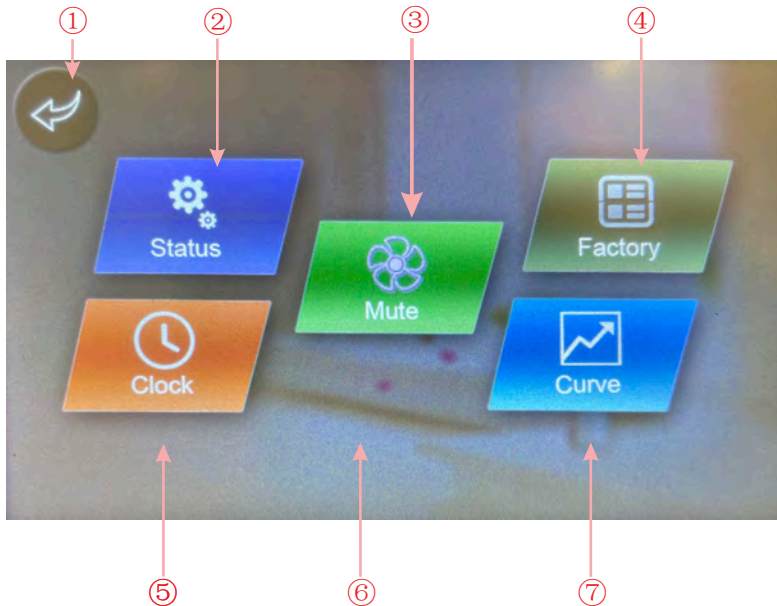
Operation and Use

Key number	Key name	Key color	Key function
①	Return key		Click this key to return to the main interface.
②	Enable the timer on	Enable: Green ON Disable: Gray OFF	Click this key to start or turn off the timed start-up function
③	Enable the timer off	Enable: Red ON Disable: Gray OFF	Click this key to start or turn off the timed shutdown function
④	Hour of timer on		Hour of Timer on is shown
⑤	Minute of timer on		Minute of Timer on is shown
⑥	Hour of timer off		Hour of Timer off is shown
⑦	Minute of timer off		Minute of Timer off is shown

Such as the above figure: Under the state of unmanned operation, it will start the timed start-up at 17:10 and will be timed shutdown when running to 20:10 .

1.7 Setup

Click the setup key to enter the setup and the interface display is shown as follows:



Operation and Use

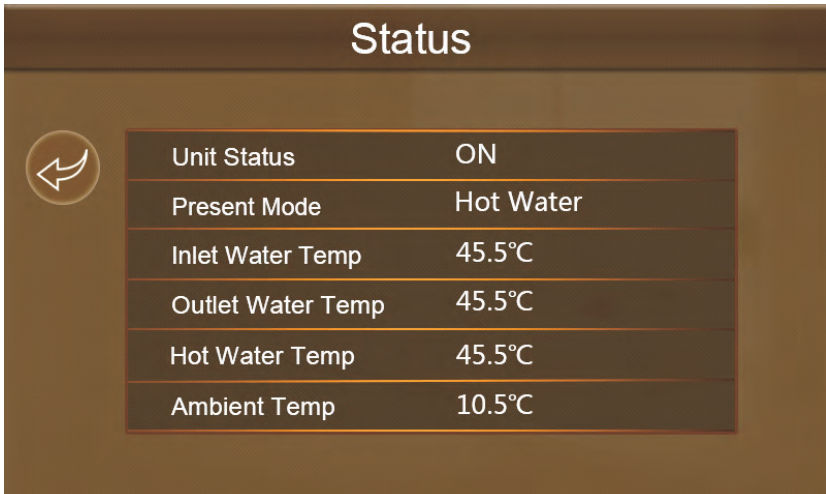
Key number	Key name	Key function
①	Return key	Click this key to return to the main interface.
②	Operation Mode	Click this key to view the current operating parameters of the unit
③	Mute setting	Click this key to set the unit mute function mode.
④	Factory parameter	Click the key and enter the password to enter the factory parameter settings and status parameters interface.
⑤	System time setting	Click this key to set the system time.
⑥	Curve key	Click this key to view the temperature curve.

Note:

If the unit has ②, ⑥ or both functions, the corresponding icon will be displayed on the setting interface.

In the setup interface:

(1) Tapping operating mode button ②, then the interface display is shown as follows:



Operation and Use

(2) Tapping system time setting button ⑤, then the interface display is shown as follows:

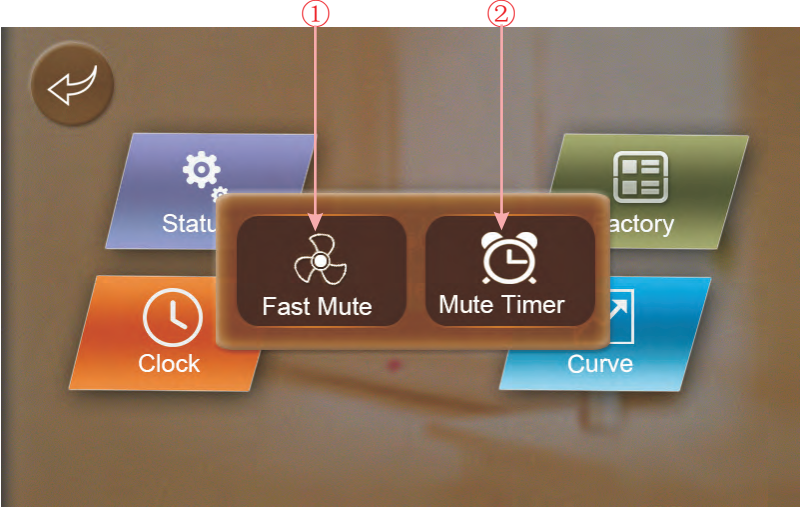


Key number	Key name	Key function
①	Return key	Click this key to return to the setup interface.
②	Up key	Click this key to increase the value.
③	Down key	Click this key to decrease the value.
④	Cannel key	Click this key to cancel the current settings and return to the settings page.
⑤	Enter key	Click this key to save the current settings .

Note:

- ①: Click the up and down key to set the month;
- ②: Click the up and down key to set the day;
- ③: Click the up and down key to set the year;
- ④: Click the up and down key to set the hour;
- ⑤: Click the up and down key to set the minute;
- ⑥: Click the key to cancel the setting;
- ⑦: Click the key to determine the setting, and the system will be automatically calibrated if it is incorrect.

(1) Tapping Mute setting button ⑧, then the interface display is shown as follows:



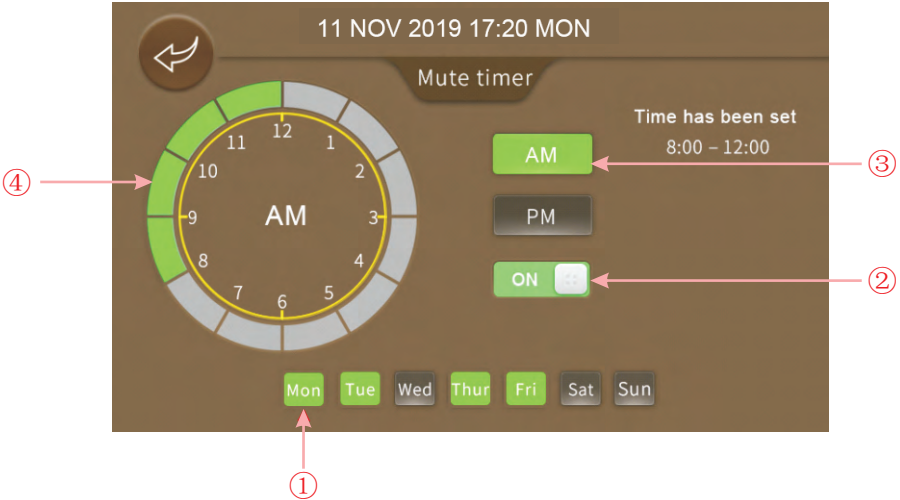
Operation and Use

Note:

When the unit is enabled to activate the mute function, the icon ① is displayed as  ;

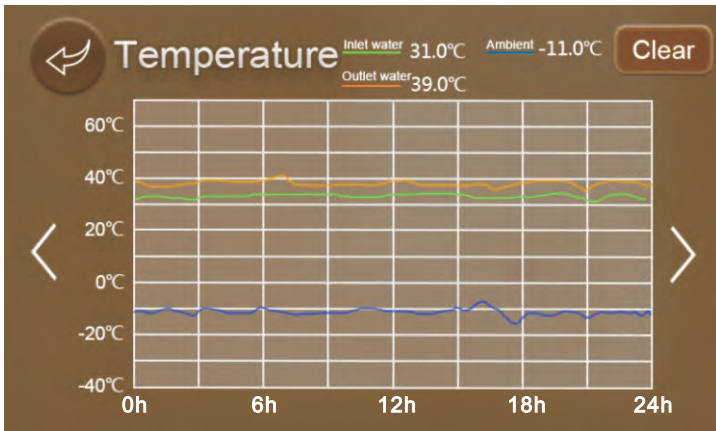
When the unit is enabled to activate the powerful function, the icon ① is displayed as .

(4.1) Tapping Mute Timer button ②, then the interface display is shown as follows:



Note: Click ① to set the day of the week, click ② to activate the mute mode, then click ③ to select the morning or afternoon mode, and finally click ④ to select the time period to turn on the silent mode.

(5) Tapping Curve button ⑦, then the interface display is shown as follows:

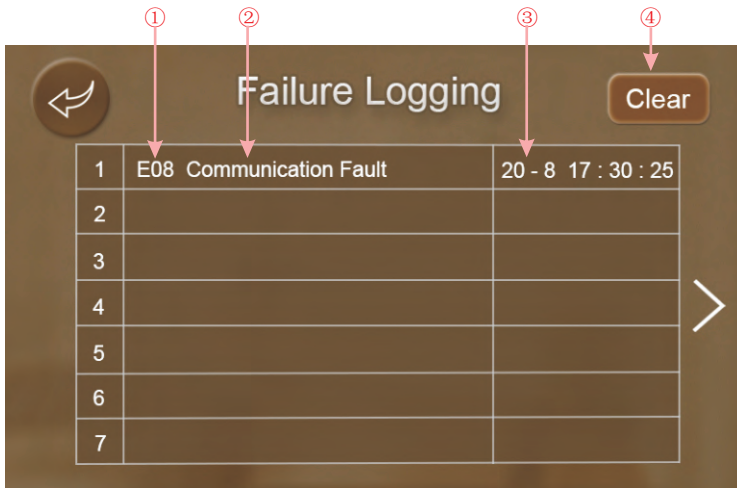


Operation and Use

- 1) This curve function records the water inlet temperature and water outlet temperature;
- 2) Temperature data is collected every five minutes and the 12 sets of temperature data are saved every hour. Timekeeping is made from the latest data saving, if the power is disrupted when the time is less than 1 hour (12 sets), the data during such period will not be saved.
- 3) Only curve for power-on status is recorded, and that for power-off will not be saved;
- 4) The value of the abscissa indicates the time from the point on the curve to the current time point. The leftmost point on the first page (0 on the abscissa) is the latest temperature record;
- 5) Temperature curve record is provided with power-down memory function.

1.7 Fault interface

Click the fault icon on the main interface and the interface display is as follows:



Note:

- ①: Fault code
- ②: Fault name
- ③: Occurrence time of the fault, Day and month hour : minute : second
If the current temperature is °F, Month and day hour : minute : second
- ④: Click this key to clear all fault records

1.8 Color Display Calibration

Keep click quickly at the blank area on any interface till you hear a long beep. Then you will enter the calibration interface. Click "+" to start calibration.

When you hear the beep again, you will finish calibration and exit

2.Parameter list and breakdown table

2.1 Electronic control fault table

Can be judged according to the remote controller failure code and troubleshooting

Protect/fault	Fault display	Reason	Elimination methods
Standby	Non		
Normal boot	Non		
Inlet Temp Sensor Fault	P01	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Outlet Temp Sensor Fault	P02	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Hotwater Temp Sensor Fault	P032	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
AT Sensor Fault	P04	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Coil temp Sensor Fault	P153	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Suction temp Sensor Fault	P17	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Exhaust temp Sensor Fault	P181	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Exhaust Overtemp Fault	P182	The compressor is overload	Check whether the system of the compressor running normally
Exhaust Pressure Sensor Fault	PP1	The pressure Sensor is broken or short circuit	Check or change the pressure Sensor or pressure
Suction Pressure Sensor Fault	PP2	The pressure Sensor is broken or short circuit	Check or change the pressure Sensor or pressure
EVI Inlet Temp Sensor Fault	P001	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
EVI Outlet Temp Sensor Fault	P002	The temp. Sensor is broken or short circuit	Check or change the temp. Sensor
Low AT Protection	TP	The ambient temp. is low	
Flow Switch Protection	E032	No water/little water in water system	Check the pipe water flow and water pump
Electric Overheat Protection	E04	The electric-heater protection switch is broken	Check to see whether the electric heater has been running under the temperature over 150j for a long time
Compressor Overcurrent Shutdown Fault	E051	The compressor is overload	Check whether the system of the compressor running normally
Communication Fault	E08	Communication failure between wire controller and mainboard	Check the wire connection between remote wire controller and main board
Communication Fault(Fan)	E081	Speed control module and main board communication fail	Check the communication connection
HP Protection	E11	The high-pressure switch is broken	Check the pressure switch and cold circuit
LP Protection	E12	The low-pressure switch is broken	Check the pressure switch and cold circuit
Anti-freezing Prot	E171	Use side water system temp. is low	1. Check the water temp. or change the temp. Sensor 2. Check the pipe water flow and whether water system is jammed or not
Prim Anti-freezing Prot	E19	The ambient temp. is low	
Secondary Anti-freezing Prot	E29	The ambient temp. is low	
DC Fan Motor 1 Failure	F031	1. Motor is in locked-rotor state 2.The wire connection between DC-fan motor module and fan motor is in bad contact	1.Change a new fan motor 2. Check the wire connection and make sure they are in good contact
DC Fan Motor 2 Failure	F032	1. Motor is in locked-rotor state 2.The wire connection between DC-fan motor module and fan motor is in bad contact	1.Change a new fan motor 2. Check the wire connection and make sure they are in good contact

Frequency conversion board fault table:

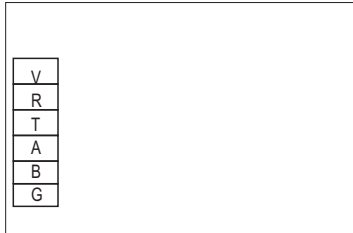
Protect/fault	Fault display	Reason	Elimination methods
IPM Overcurrent Shutdown Fault	F00	IPM Input current is large	Check and adjust the current measurement
Compressor Activation Failure	F01	Lack of phase, step or drive hardware damage	Check the measuring voltage check frequency conversion board hardware
PFC Fault	F03	The PFC circuit protection	Check the PFC switch tube short circuit or not
DC Bus Overload	F05	DC bus voltage>Dc bus over-voltage protection value	Check the input voltage measurement
DC Bus Underload	F06	DC bus voltage<Dc bus over-voltage protection value	Check the input voltage measurement
AC Input Underload	F07	The input voltage is low, causing the input current is low	Check the input voltage measurement
AC Input Overload	F08	The input voltage is too high, more than outage protection current RMS	Check the input voltage measurement
Input voltage Sample Fault	F09	The input voltage sampling fault	Check and adjust the current measurement
Communication Failure between DSP and PFC	F10	DSP and PFC connect fault	Check the communication connection
Communication Fault (DSP)	F11	DSP and main board communication failure	Check the communication connection
Communication Fault (Inverter Board)	F12	Frequency conversion board and main board communication failure	Check the communication connection
IPM Overheat Stop	F13	The IPM module is overheat	Check and adjust the current measurement
Weak Magnetism Alarm	F14	Compressor magnetic force is not enough	
Input voltage Lacking Phase	F15	The input voltage lost phase	Check and measure the voltage adjustment
IPM Current Sample Fault	F16	IPM sampling electricity is fault	Check and adjust the current measurement
Sensor Fault of Module/Radiator	F17	The temp. Sensor is broken or short circuit	
IGBT Power Device Overheat Alarm	F20	The IGBT is overheat	Check and adjust the current measurement
Overload Alarm	F21	Compressor electricity is large	The compressor over-current protection
AC Input OverCurrent Alarm	F22	Compressor electricity is large	The compressor over-current protection
EEPROM Fault Alarm	F23	MCU error	Check whether the chip is damaged Replace the chip
Destroyed EEPROM Activation Ban Alarm	F24	MCU error	Check whether the chip is damaged Replace the chip
LP 15V Underload Fault	F25	The V15V is overload or undervoltage	Check the V15V input voltage in range 13.5v~16.5v or not
IGBT Power Device Overheat Fault	F26	The IGBT is overheat	Check and adjust the current measurement

2.2 Parameter list

Meaning	Default	Remarks
Hot water target temperature set point	55°C	Adjustable

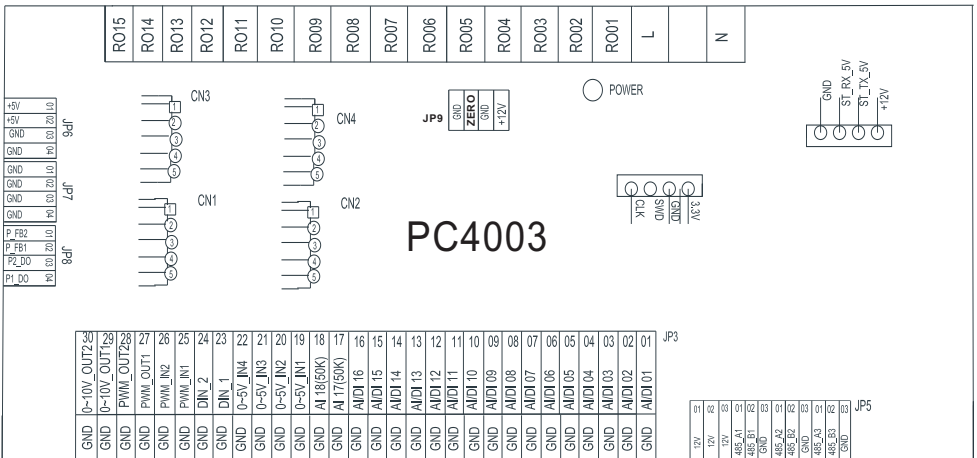
3. Interface diagram

3.1 Wire control interface diagram and definition



Sign	Meaning
V	12V (power +)
R	No use
T	No use
A	485A
B	485B
G	GND(power-)

3.2 Controller interface diagram and definition



Operation and Use

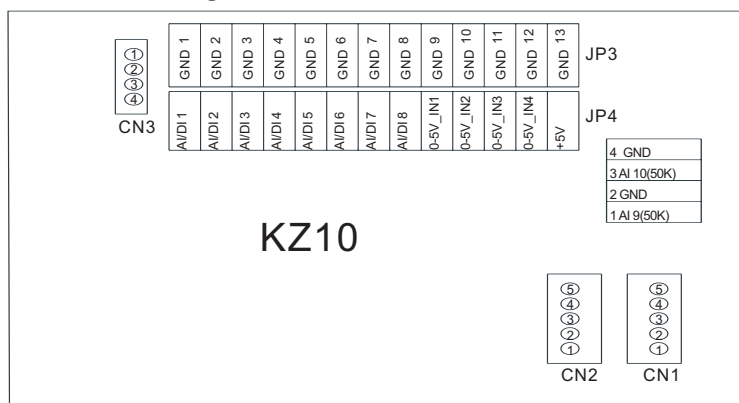
Main board of the input and output interface instructions below

Number	Sign	Meaning
01	0~10V OUT1	No use
02	0~10V OUT2	No use
03	PWM_OUT1	AC switch output
04	PWM_OUT2	AC mode switch output
05	PWM_IN1	No use
06	PWM_IN2	No use
07	DIN_2	Remote Heat/Cool
08	DIN_1	Heat/Cool On/Off
09	0~5V_IN4	No use
10	0~5V_IN3	No use
11	0~5V_IN2	No use
12	0~5V_IN1	No use
13	AI/18 (50k)	System Exhaust temperature 1
14	AI/17 (50K)	DHW On/Off
15	AI/DI16	Remote On/Off
16	AI/DI15	Electric heating overload input
17	AI/DI14	Water flow switch protection
18	AI/DI13	The low-preesure switch 1
19	AI/DI12	The high-preesure switch 1
20	AI/DI11	Temperature of the EVI outlet of system 1
21	AI/DI10	Temperature of the EVI inlet of system 1
22	AI/DI09	Room Temperature
23	AI/DI08	Water tank Temperature
24	AI/DI07	No use
25	AI/DI06	System1 Antifreeze 1 Temperature /Syetem 1 Coil temperature 2
26	AI/DI05	System 1 suction temperature
27	AI/DI04	Ambient temperature
28	AI/DI03	System 1 coil temperature
29	AI/DI02	Water output temperature
30	AI/DI01	Water inptut temperature
31	+5V	5V output
32	+12V	12V output
33	CN1	Electronic expansion valve 1 in system 1
34	CN2	Centralized control port
35	CN3	Electronic expansion valve of EVI in system 1
36	Cn4	No use
37	485_A1	Color screen
38	485_B1	DC fan speed regulation module
39	485_A2	Inverter board
40	485_B2	
41	485_A3	
42	485_B3	DTU

Operation and Use

43	RO15	No use
44	RO14	No use
45	RO13	No use
46	Ro12	Alarm output
47	Ro11	Chassis heating tape
48	RO10	Crankshaft heating tape
50	RO09	Hot water three-way valve
51	RO08	Electrical heating level 2
52	RO07	Electrical heating level 1
53	RO06	4-way valve
54	RO05	Domestic hot water pump
55	RO04	Main circulating water pump
56	RO03	Fan low speed
57	RO02	Fan high speed
58	RO01	Compressor 1

3.3. Interface drawing and definition of the extended module



The description of the input and output interface of the extended module is as follows

AI/DI01	System 2 fan coil temperature	0~5V_IN3	Reserved
AI/DI02	System 2 suction temperature	0~5V_IN4	Reserved
AI/DI03	System2 Antifreeze 1 Temperature	+5V	+5V
AI/DI04	System2 Antifreeze 2 Temperature	AI 10(50K)	Reserved
AI/DI05	System2 Antifreeze 3 Temperature (Temperature of the EVI inlet of system 2)	GND	Ground
AI/DI06	System2 Antifreeze 4 Temperature (Temperature of the EVI outlet of system 2)	AI 9(50K)	System 2 Exhaust temperature
AI/DI07	System 2 the high-peesure switch	CN1	Electronic expansion valve A
AI/DI08	System 2 the low-peesure switch		Electronic expansion valve of EVI in system 2
0~5V_IN1	System 2 compressor current detection	CN2	Communication port
0~5V_IN2	System 2 pressure sensor		

Appendix 1、 Caution & Warning

1. The unit can only be repaired by qualified installer centre personnel or an authorised dealer. (for Europe market)
2. This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. (for Europe market)
Children should be supervised to ensure that they do not play with the appliance.
3. Please make sure that the unit and power connection have good earthing, otherwise may cause electrical shock.
4. If the supply cord is damaged, it must be replaced by the manufacturer or our service agent or similarly qualified person in order to avoid a hazard.
5. Directive 2002/96/EC (WEEE):
The symbol depicting a crossed-out waste bin that is underneath the appliance indicates that this product, at the end of its useful life, must be handled separately from domestic waste, must be taken to a recycling centre for electric and electronic devices or handed back to the dealer when purchasing an equivalent appliance.
6. Directive 2002/95/EC (RoHs): This product is compliant with directive 2002/95/EC (RoHs) concerning restrictions for the use of harmful substances in electric and electronic devices.
7. The unit CANNOT be installed near the flammable gas. Once there is any leakage of the gas , fire can be occur.
8. Make sure that there is circuit breaker for the unit, lack of circuit breaker can lead to electrical shock or fire.
9. The heat pump located inside the unit is equipped with an over-load protection system. It does not allow for the unit to start for at least 3 minutes from a previous stoppage.
10. The unit can only be repaired by the qualified personnel of an installer center or an authorized dealer. (for North America market)
11. Installation must be performed in accordance with the NEC/CEC by authorized person only. (for North America market)
12. USE SUPPLY WIRES SUITABLE FOR 75°C.
13. Caution: Single wall heat exchanger, not suitable for potable water connection.

Appendix

Appendix 2、Cable specification

1. Single phase unit

Nameplate maximum current	Phase line	Earth line	MCB	Creepage protector	Signal line
No more than 10A	$2 \times 1.5\text{mm}^2$	1.5mm^2	20A	30mA less than 0.1 sec	$n \times 0.5\text{mm}^2$
10~16A	$2 \times 2.5\text{mm}^2$	2.5mm^2	32A	30mA less than 0.1 sec	
16~25A	$2 \times 4\text{mm}^2$	4mm^2	40A	30mA less than 0.1 sec	
25~32A	$2 \times 6\text{mm}^2$	6mm^2	40A	30mA less than 0.1 sec	
32~40A	$2 \times 10\text{mm}^2$	10mm^2	63A	30mA less than 0.1 sec	
40~63A	$2 \times 16\text{mm}^2$	16mm^2	80A	30mA less than 0.1 sec	
63~75A	$2 \times 25\text{mm}^2$	25mm^2	100A	30mA less than 0.1 sec	
75~101A	$2 \times 25\text{mm}^2$	25mm^2	125A	30mA less than 0.1 sec	
101~123A	$2 \times 35\text{mm}^2$	35mm^2	160A	30mA less than 0.1 sec	
123~148A	$2 \times 50\text{mm}^2$	50mm^2	225A	30mA less than 0.1 sec	
148~186A	$2 \times 70\text{mm}^2$	70mm^2	250A	30mA less than 0.1 sec	
186~224A	$2 \times 95\text{mm}^2$	95mm^2	280A	30mA less than 0.1 sec	

2. Three phase unit

Nameplate maximum current	Phase line	Earth line	MCB	Creepage protector	Signal line
No more than 10A	$3 \times 1.5\text{mm}^2$	1.5mm^2	20A	30mA less than 0.1 sec	$n \times 0.5\text{mm}^2$
10~16A	$3 \times 2.5\text{mm}^2$	2.5mm^2	32A	30mA less than 0.1 sec	
16~25A	$3 \times 4\text{mm}^2$	4mm^2	40A	30mA less than 0.1 sec	
25~32A	$3 \times 6\text{mm}^2$	6mm^2	40A	30mA less than 0.1 sec	
32~40A	$3 \times 10\text{mm}^2$	10mm^2	63A	30mA less than 0.1 sec	
40~63A	$3 \times 16\text{mm}^2$	16mm^2	80A	30mA less than 0.1 sec	
63~75A	$3 \times 25\text{mm}^2$	25mm^2	100A	30mA less than 0.1 sec	
75~101A	$3 \times 25\text{mm}^2$	25mm^2	125A	30mA less than 0.1 sec	
101~123A	$3 \times 35\text{mm}^2$	35mm^2	160A	30mA less than 0.1 sec	
123~148A	$3 \times 50\text{mm}^2$	50mm^2	225A	30mA less than 0.1 sec	
148~186A	$3 \times 70\text{mm}^2$	70mm^2	250A	30mA less than 0.1 sec	
186~224A	$3 \times 95\text{mm}^2$	95mm^2	280A	30mA less than 0.1 sec	

When the unit will be installed at outdoor, please use the cable which can against UV.

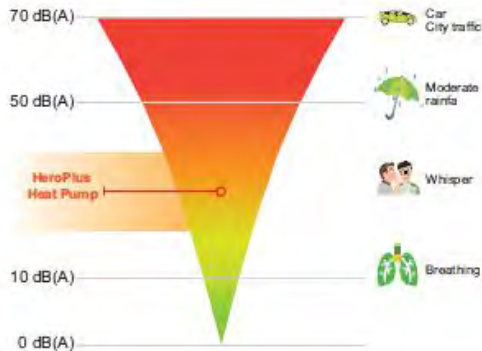
R32 Low GWP Gas

Compared with R410A refrigerant heat pumps, PHNIX HeroPlus Series with R32 gas have a GWP of only one-third. It is an environment-friendly choice for reducing CO2 emission. Meanwhile, R32 heat pump needs 30% less amount than R410A heat pump.



Low Noise of 37dB(A)

With a new internal noise reducing design, PHNIX HeroPlus Series can realize the lowest noise running of 37dB(A) when testing at 1 meter, so as to provide a silent living environment for users.



5-inch Touch Display

5-inch display has many powerful functions, such as water temperature curve, easy timing, one-key mute, and mute timer.



APP & IOT

Simplify your life with WarmLink. Via connection by Wi-Fi or 4G, you can take full control of your heat pump from anywhere in your home or office with a single app on your smartphone.

Besides, PHNIX has a central platform, which effectively saves the cost for manpower during the after-sales service period. The fault report button allows a direct error reporting channel to the local service provider. When an error has been reported, the service provider can see the error information of the target heat pump from the background system, and contact users immediately to offer help.





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